

DISASTER RELIEF REPORT

HURRICANES CHARLEY, FRANCES, IVAN & JEANNE NATIONAL & INTERNATIONAL

August 14, 2004 through October 1, 2004

I. Operation Compassion Disaster Relief Strategy

Operation Compassion responds to each major disaster with a three-phase strategy.

First, like the Red Cross and The Salvation Army, Operation Compassion establishes a central location or supplies another major charity at their central location. Relief supplies are delivered to the central distribution site and volunteers are recruited to man the site. Disaster victims can come and receive disaster relief supplies from this site.

Secondly, Operation Compassion creates partnerships with Non-Profit Agencies and local churches. These locations use borrowed or leased warehouses and are able to unload and store product from several semi trucks. These locations are established on the outside perimeter of the disaster. These sites serve as a central distribution center to smaller agencies located in communities and neighborhoods. Product is shuttled by box trucks, pickups and trailers to neighborhoods that have been unable to receive product by semi truck. Often, distribution occurs door to door to those individuals that have been isolated and cutoff by storm damage. Many of these victims have fallen through the cracks of the central location approach. Operation Compassion disaster relief supplies are moved from its network of National Distribution Warehouses to the regional sites and ultimately to neighborhoods and small communities. By utilizing this method, Operation Compassion can move more products more quickly to the disaster site, into local communities and neighborhoods and ultimately to those individual survivors.

Thirdly, Operation Compassion provides long term follow-up to communities ranging from several months to as long as one year after a disaster. For example, by Monday, September 20, 2004, FEMA was making referrals to the Red Cross who referred to The Salvation Army who referred to Feed the Children in partnership with Operation Compassion. Operation Compassion disaster relief sites were still open where families could go to receive the necessary help. This long term effort also utilizes volunteer groups who come into a disaster area to help with clean-up, rebuilding and construction as well as establishing an ongoing presence through local care centers in the poorest of neighborhoods. This method creates a direct bond, both spiritually and physically to the local church. Survivors will come looking for a church within their community rather than a semi truck with Operation Compassion printed on it.

II. Operation Compassion Implementation

- A. Phase I – Emergency Relief within twenty four hours**
Provide Government agencies and/or national charities with relief supplies while Local Churches are gearing up and locating facilities to handle disaster relief efforts.
- B. Phase II – Implement Perimeter Partnerships**
Identify Local Churches to serve as Operation Compassion Disaster Relief Centers located on the fringe of the disaster area.
- C. Phase III – Short Term Relief**
Communities are supplied through the Local Church Disaster Relief Centers. Disaster relief supplies are delivered to our network of charities and state agencies meeting the ongoing needs of individual survivors. Networks are supplied in areas where there are no Local Church Disaster Relief Centers.
- D. Phase IV – Long Term Relief**
Operation Compassion continues to procure food, building and construction supplies and delivers to the Local Church Disaster Relief Centers for distribution to the individual survivors needing repairs and food.

III. Disaster Relief Product Delivered

- A. Phase I – Saturday/Sunday, August 14 & 15, 2004**
Three semi trucks of bottled water delivered to the Florida Emergency Management Agency.
- B. Phase II – Local Church Disaster Center Deliveries (date shipped)**
 - 1. Wimauma, FL - Charles Atkins, Coordinator**
 - 1 - Truck of bottled water (08-17-04) OC
 - 1 - Truck of mixed food and cleaning supplies (08-20-04) OC
 - 1 - Truck of assorted food (08-16-04) OC
 - 1 - Truck of mixed food (09-07-04) PC
 - 1 - Truck of assorted beverages (08-18-04) OC
 - 1 - Truck of assorted beverages (08-23-04) OC
 - 1 - Truck of mixed food (09-10-04) OC
 - 1 - Truck of mixed food (09-12-04) OC
 - 1 - Truck of mixed food (08-30-04) Stan Greene
 - 1 - Truck of mixed food (09-07-04) Stan Greene
 - 1 - Truck of mixed food (09-30-04) Stan Greene

2. **Winter Haven, FL - Rob Maggard, Coordinator**
 - 1 - Truck of bottled water (08-18-04) OC
 - 1 - Truck of mixed food and cleaning supplies (08-23-04) OC
 - 1 - Truck of assorted food (08-16-04) OC
 - 1 - Truck of mixed food (09-07-04) OC
 - 1 - Truck of water, food and non-refrigerated milk (08-14-04) OC

3. **Ft. Myers, FL - Charles Smith, Coordinator**
 - 1 - Truck of bottled water (08-16-04) OC
 - 1 - Truck of mixed food and cleaning supplies (08-25-04) OC
 - 1 - Truck of mixed food (08-20-04) Stan Greene
 - 1 - Truck of mixed food (09-07-04) Stan Greene
 - 1 - Truck of food and non-refrigerated milk (08-17-04) OC
 - 1 - Truck of mixed food (09-29-04) Stan Greene
 - 2 - Trucks of mixed food & cleaning (09-30-04) Ohio & S. Greene

4. **Plant City, FL - Rick Bender, Coordinator**
 - 1 - Truck of bottled water (08-16-04) OC
 - 1 - Truck of mixed food (08-18-04) OC

5. **Lakeland, FL – Quan Miller, Coordinator**
 - 1 - Truck of water (09-10-04) OC
 - 1 - Truck of water (09-11-04) OC

6. **Mobile, AL - Toby Morgan, Coordinator**
 - 1 - Truck of mixed food and cleaning supplies (09-18-04) FTC

7. **Loxley, AL - Stan Holder, Coordinator**
 - 1 - Truck of mixed food and cleaning supplies (09-20-04) FTC

8. **Pensacola, FL - Cheryl Isbell, Coordinator**
 - 1 - Truck of mixed food () FTC
 - 1 - Truck of mixed food () FTC
 - 1 - Truck of water () FTC
 - 1 - Truck of cleaning supplies () FTC
 - 1 - Truck of cleaning supplies () FTC
 - 1 - Truck of bulk food () FTC
 - 1 - Truck of bulk food () FTC

9. **Ocala, FL - Randy Watson, Coordinator**
 - 1 - Truck of mixed food and cleaning supplies (09-18-04) FTC

10. **Cross City, FL - Ed Ivey, Coordinator**
 - 1 - Truck of mixed food (09-09-04) OC

11. **Mobile, AL - Robbie Tomberlin, Coordinator**
2 - Trucks of mixed food (09-23-04) FTC
12. **Wauchula, FL - Wendell Smith, Coordinator**
1 - Truck of water (08-18-04) America's Heart
1 - Truck of mixed food (08-20-04) America's Heart
1 - Truck of mixed food (09-10-04) America's Heart
13. **Port St. Lucie, FL – Leslie Freckleton, Coordinator**
1 - Truck of mixed food (10-01-04) FTC
14. **Bahamas – Cliff Feldman, Coordinator**
4 - Containers of mixed food (09-13-04) OC
15. **Grenada, WI - Cliff Feldman, Coordinator**
10 - Containers of water (09-15-04) OC
16. **Jamaica, WI – W.A. Blair, Coordinator**
4 - Containers of mixed food (09-15-04) OC
17. **Jamaica, WI – Cliff Feldman, Coordinator**
20 - Containers of water () OC
18. **Haiti – Cliff Feldman, Coordinator**
4 - Containers of food & cleaning supplies (09-28-04) OC
4 - Containers of food & cleaning supplies (09-29-04) OC

C. Phase III – Short Term Relief

Operation Compassion received a grant of 150 semi trucks of bottled water from Feed the Children two weeks prior to Hurricane Charley. Operation Compassion concentrated food deliveries to the Local Church Disaster Relief Centers and water to our network of partners, which delivered water to the Local Non-Profit Agency Disaster Relief Centers.

Total Water Distribution – 124 Semis

National Charities

American's Heart
Goad Ministries
Convoy of Hope
Feed the Children
Hearts & Hands
Help for Humanity
Food for the Poor
Other Partners

States

Kentucky
Tennessee
North Carolina
West Virginia
Alabama
Florida

Nations

Bahamas
Grenada
Jamaica
Haiti

D. Phase IV – Long Term Relief

Building and construction supplies are being procured for the Local Church Disaster Relief Centers and long-term care centers are being established.

Total semi trucks delivered to disaster relief centers - 176

124 Water and 52 Food & Cleaning